

Easterling, Deborah

From: no1bum@aol.com
Sent: Thursday, April 21, 2011 8:10 AM
To: Contact
Subject: Water rate increase

Dear PSC,

I read about Carolina Water asking for a huge rate increase and was totally distraught. Not only are they the highest rate company around us, they hold us hostage to their arrogance and misbilling and the awful water we have. They turn off water, even pull meters from people who have lost jobs, (my neighbor) to another neighbor who were trying to pay down a high bill and had their meter pulled when the amount was suppose to be deducted from their bank account and CW didn't, so they counted it as late and just came and took their meter..a family of five? really? we can't afford to water our yards as it is, and a lot of us like me , on fixed soc, sec. , can't even have a choice???They have already billed us several times double the amount with excuses like .."they told us we could to catch up when the company was bought by someone else" Now this is just insult to people who can barely afford gas in the car and groceries. Please, please don't let these bullies have this, they need to be more effecient in thier own house before destroying everyones elses'.

Thank you,
Barbara Summers, age 71, fixed income senior
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April 21, 2011